

Frequently Asked Questions – Logistics Services

Does NUPCO have storage warehouses? How many are there, and where are they located?

NUPCO has developed a plan to establish and equip multiple main and subsidiary storage warehouses across different regions in the Kingdom. These warehouses have been strategically located to efficiently meet the needs of the healthcare sector. The locations include:

Riyadh, Jeddah, Madinah, Qassim, and Dammam.

What about the existing warehouses for the government healthcare sector?

These warehouses will be assessed from a technical standpoint to determine which ones can be utilized for storage purposes.

What is the role of supply department employees in healthcare sectors?

Employees in the supply departments of healthcare sectors play a key role in coordinating with NUPCO for all service-related activities. They will also continue to secure the needs of healthcare sectors for items that are not listed in the unified catalogs.

How will different types of items be stored? What percentage of inventory will NUPCO maintain in its warehouses?

NUPCO warehouses are designed to meet international standards for storing various types of medications, medical equipment, and supplies by ensuring optimal storage conditions based on the nature of the products.

- Inventory levels will be maintained based on annual customer demand, considering seasonal and climate-related fluctuations in healthcare needs.

How will the storage warehouses be managed?

NUPCO will manage its storage facilities using advanced technologies and electronic systems for storage and handling.

- The company collaborates with specialized firms with extensive experience in setting up and operating medical storage facilities to ensure high-quality warehouse management.

How will inventory management and hospital distribution be handled?

NUPCO has developed an automated system that connects its healthcare sector clients to a centralized database and communication channels. This system facilitates order and inventory management between NUPCO, its clients, and suppliers. Most procurement, storage, and transportation operations are conducted electronically using advanced IT solutions.

Is there a specific distribution mechanism?

Yes. NUPCO has established a comprehensive database that maps out all client locations using a Geographic Information System (GIS).

- By analyzing digital map data, NUPCO optimizes its distribution network, ensuring efficient and accurate deliveries based on electronic route planning.